

@BIC.



5-6

APRIL 2024

QBIC Conference

*Embracing Transformation
- Navigating the Era of
Change*



RACV ROYAL PINES RESORT - GOLD COAST, QUEENSLAND

Welcome to the QBIC Annual Conference 2024

Embracing Transformation - Navigating the Era of Change

The Passenger Transport Industry over the next five years will face a tremendous amount of change, or will it simply become a continuum of change where Operators simply have to adapt evolve. The 2024 QBIC Conference, on the 5th and 6th of April at RACV Royal Pines Resort on the Gold Coast, is our opportunity to help Members get a full understanding of what change is on the horizon and beyond.

Operators, Industry Suppliers and Government at all levels need to be cognisant, understand the impacts and prepare a plan for each of the changes. The challenges the industry faces include federal legislative changes (eg HVNL and industrial relations) and state based change in relation to passenger transport contracts, technology advancements and societal changes. Our industry must work collaboratively to deliver and promote the long term sustainability of public passenger transport in Queensland.

The Gold Coast in April, experiences exceptional weather with average temperatures range from 17 to 26 degrees. The days are sunny, making it an ideal time for outdoor activities and a popular month for tourists to enjoy the region's beautiful beaches and outdoor attractions and school holiday attractions including theme parks.



Jason O'Dwyer

Executive Director/Association Secretary

Conference Program

FIRDAY 5TH OF APRIL 2024

IRIZAR GOLF DAY ROYAL PINES GOLF CLUB

7:30	Player Registration
7:50	Player Briefing
8:00	Shot Gun Start
12:30	Game concludes. Post-game lunch & drinks at the Club House.
13:30	Awards Presentations
15:00 – 18:00	Conference Registration Desk open, RACV Royal Pines Resort Lobby <i>Sponsored by BLK Auto</i>

VOLVO BUS AUSTRALIA WELCOME RECEPTION POOLSIDE DECK

18:30 - 21:30	Welcome Reception
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SATURDAY 6TH OF APRIL 2024

QBIC ANNUAL CONFERENCE & AGM PRINCE ROOM

8:00	Conference Coffee Shop opens <i>Sponsored by Bus & Coach International</i>
8:00	Conference Registration Desk opens <i>Sponsored by Blk Auto</i>
	Conference Morning Sessions <i>Sponsored by DENSO</i>
8:30 – 8:40	Conference Welcome, <i>Michael Baulch, President, QBIC</i>
8:40 - 9:00	Opening Address, <i>Hon. Bart Mellish, Minister for Transport & Main Roads</i>

9:00 - 9:20

Address, *Steve Minnikin, Shadow Minister for Transport & Main Roads*

9:20 - 10:00

NHVR Queensland Transition - *Sal Petroccitto, CEO, National Heavy Vehicle Regulator*

10:00 - 10:30

Morning Tea *Sponsored by Volgren*

10:30 – 11:15

Keynote Address, - Change Without Fear, *Marty Wilson*

11:15 - 12:00

After ZEB, What's next?, *Panel Session, Chair: Dean Moule, National Technical Manager, Bus Industry Confederation*

12:00 - 13:00

Lunch *Sponsored by Go Transit Media Group*

Conference Afternoon Sessions *Sponsored by VDI Yutong*

13:00 - 13:30

BusSAfe School Bus Safety Project, *Craig Spurr, Executive Director, BusSA*

13:30 - 14:00

Implementation of Business Growth Strategies, *Operator Panel, Chair: Jason ODwyer, Executive Director, QBIC*

14:00 – 14:30

Driver Safety - A Practical Approach, *Paul Davies, Chief Operating Officer, Pulitano Group of Companies*

14:30 – 15:00

APTIA Industrial Relations update, *Ian MacDonald, National IR Manager, Bus Industry Confederation*

15:00 - 15:30

Afternoon Tea *Sponsored by Parts Supply Solutions & Hanover*

15:30 - 16:00

Introducing the new road-based passenger transport Safety Duty, *Suzanne Rose, A/General Manager (Passenger Transport Integration), Translink Division*

16:15 – 16:45

Members Only AGM

SCANIA PRE-GALA DINNER EVENT CONFERENCE CENTER FOYER

18:00 – 19:00

Pre-Gala Dinner Event

BUS STOP SALES GALA DINNER & AWARDS NIGHT PRINCE/MONARCH ROOM

19:00 - 23:00

Gala Dinner & Industry Awards Night

Please note Program subject to change without notice

Social Events



VOLVO BUS AUSTRALIA WELCOME RECEPTION **V O L V O** Friday 5th of April

QBIC & Volvo Bus Australia will welcome delegates on the Friday evening with a poolside Welcome Reception.

Time: 6:30 - 9:30pm
Location: Poolside Deck
Dress: Tropical Smart Casual

BUS STOP SALES GALA DINNER & AWARDS NIGHT Saturday 6th of April

QBIC Delegates and guests will enjoy a evening of celebration at the Gala Dinner and Awards Night.

Time: 7:00 - 11:00pm
Location: Prince/Monarch Room
Dress: Black & White

IRIZAR GOLF DAY Friday 5th of April



The 2024 Irizar Golf Day will be held on the Championship course at Royal Pines, Guaranteed to be a memorable day.

Time: 7:30am - 2:30pm
Location: Royal Pines Golf Course
Dress: See dress code on registration form

SCANIA PRE-GALA DINNER EVENT Saturday 6th of April



Guests are invited to wind down from a full day of Conference Plenary with drinks and canapes at the Scania Pre-Gala Dinner Event.

Time: 6:00 - 7:00pm
Location: Conference Center Foyer
Dress: Black & White



2024 Industry Awards

To continue the tradition and practice set in previous years, Industry Awards will again be presented in 2024. Nominations are now open for the 2024 Awards and the nomination forms are available from the QBIC Office. The Industry Awards recognise excellence in all aspects of our industry and we encourage you to nominate a worthy individual or organisation highlighting their achievement and/or contribution to industry.



Conference Venue & Accommodation

The QBIC 2024 Conference Venue and Accommodation is at RACV Royal Pines Resort on the Gold Coast. You will enjoy stunning views of the Gold Coast skyline or the Queensland hinterland from your 5-star accommodation. As well as a world class conference centre you can enjoy the many facilities Royal Pines has to offer during your stay including, tennis courts, gym, golf course, water park and playground facilities, resort pool, resort day spa and exceptional restaurants and bar.



We have secured the following Conference Accommodation Rates:

Run of House Twin Rooms (Inc. breakfast)	1 Person \$280p/night	2 Person \$310p/night
Run of House King Room (Inc. breakfast)	1 Person \$280p/night	2 Person \$310p/night
Spa Suite (Inc. breakfast)	1 Person \$380p/night	2 Person \$410p/night

You can book directly with RACV Royal Pines Resort by calling 07 5597 8700 or email: royalpines@resorts.racv.com.au and mention that you are attending the 2024 QBIC Conference or you can book online using this [QBIC Conference Accommodation Booking Link](#).

Accommodation Information:

- Check In: 2:00pm - Check Out: 11:00am
- Portage: Complimentary
- Complimentary self parking
- Complimentary guest Wi-fi available
- Conference Accommodation rates are available 3 days pre and post stay (subject to availability).

Getting there:

The resort is 32km north of Gold Coast Airport and 80km south of Brisbane International Airport. For guests travelling from Brisbane, the Gold Coast is connected to Brisbane by rail, and Nerang Station is five minutes' drive from the resort.

If driving from Brisbane, follow the Pacific Highway (M1) south to exit 71 (Nerang Broadbeach Rd). After Metricon Stadium, turn left into Ross Street and follow the sign to the overpass to enter Royal Pines Resort.

If driving from Gold Coast Airport, follow the Pacific Highway (M1) north to exit 73 (Nielsen's Road) and take the road east over the overpass. Take the second left into Birmingham Rd, follow this over the Nerang River Bridge and then follow signs to the hotel.

Golf Day Details & Registration

The 2024 Irizar Golf Day is being held at RACV Royal Pines Golf Club. In recent years the championship course underwent a complete re-design by renowned golf course architect, Graham Marsh. With three 18-hole, par-72 combination layouts including a Championship course, a visit to Royal Pines guarantees a memorable round of golf for both serious and casual golfers.

Date: Friday 5th of April 2024

Time: Registration @ 7:30am

Location: RACV Royal Pines Golf Course

Cost: \$200.00 per person

Cost includes: Green fees, shared cart hire, 2 golf balls and selected catered food and beverages at the course. Please be sun smart and bring sunscreen if required.

Dress: Compulsory collared shirt (no T-shirts, singlets), neat casual attire, closed shoes at all times (no thongs). Royal Pines Resort is a soft spike course and no metal spikes are permitted.



STEPS FOR REGISTRATION & BOOKING TERMS & CONDITIONS

- This registration form is for the 2024 Golf Day ONLY, separate Conference Registration must be completed.
- In the interests of your team please only register if you are able to play the entire game as scheduled.
- Provide accurate contact details, including email for Primary Registration Contact.
- Submit completed form to the Event Organiser by email: info@qbic.com.au, fax: 07 3397 1766 or Post: 6/96 Cleveland Street, Stones Corner QLD 4120.
- Registrations and payments must be received by **COB Friday 15th of March 2024**
- The Game Draw and Rules provided by the Event Organiser must be adhered to
- Cancellations received outside 30 days prior: No penalty; within 30 days but more than 14 days prior 50% of total due; inside 14 days 100% or total due.
- If hire clubs are required this is at the players on cost and arrangement direct with RACV Royal Pines Golf Club.

Company Name			
Primary Contact		Email	
Office Phone		Mobile	
Postal Address			
PLAYER REGISTRATION			COST \$ 200.00
TOTAL COST			\$
DIETARY REQUIREMENTS			
PAYMENT			

PAYMENT METHOD (PLEASE SELECT)

CREDIT
CARD

EFT

Please note: To ensure the security of your details all credit card payments will be processed over the phone. If you wish to pay by credit card please phone the QBIC Office 07 3397 1700 and speak to one of the QBIC staff.

Conference Registration

STEPS FOR REGISTRATION & BOOKING TERMS & CONDITIONS

- There are two types of registration on this form, FULL DELEGATE (includes Conference Plenary Sessions, all social events) & PARTNER/CHILD registration (includes selected Social Events only).
- The number of delegates is not restricted to this form. Please include addendum as required.
- Provide accurate contact details, including email for Primary Registration Contact.
- Indicate Social Event Attendance for each individual Delegate, Partner or Child. Boxes left blank will be confirmed as non-attendance.
- Submit completed form to the Conference Organiser by email: info@qbic.com.au, fax: 07 3397 1766 or Post: 6/96 Cleveland St, Stones Corner QLD 4120
- Registrations & payments must be received by **COB Friday 15th of March 2024**
- Cancellations received outside 30 days prior: Full refund; within 30 days but more than 14 days prior 50% refund; inside 14 days No refund.

I DO NOT want my photograph used

I DO NOT want my details included on the Delegate List

Company Name			
Primary Contact		Email	
Office Phone		Mobile	
Postal Address			

DELEGATE REGISTRATION	PRICES \$AUD (INC. GST)	
FULL DELEGATE REGISTRATION—Includes Friday night Volvo Bus Australia Welcome Reception, Saturday Conference Plenary Sessions (inclusive of meals) and Saturday night Bus Stop Sales Gala Dinner & Awards Night.	Member	\$500.00
	Non-Member	\$ 700.00

PARTNER/CHILD REGISTRATION					
Volvo Bus Australia Welcome Reception—Friday 5th of April <small>Note: Child under 12 receives kids meal, ice cream & soft drink. Child 13 - 17 receives same meal as adults with soft drink</small>	Member	\$ 150.00	Bus Stop Sales Gala Dinner & Awards Night —Saturday 6th of April <small>Note: Child under 12 receives kids meal, ice cream & soft drink. Child 13 - 17 receives same meal as adults with soft drink</small>	Member	\$ 200.00
	Non-Member	\$ 225.00		Non-Member	\$ 300.00
	Child Under 12 Child 13 - 17	\$ 30.00 \$ 110.00		Child Under 12 Child 13 - 17	\$ 30.00 \$ 130.00

DELEGATE NAME ON NAME BADGE	MEMBER	NON MEMBER	CONF	FRIDAY NIGHT	SAT NIGHT	COST \$

PARTNER/CHILD NAME ON NAME BADGE (PLEASE LIST CHILD'S AGE)						

TOTAL COST	\$
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DIETARY REQUIREMENTS	
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PAYMENT

PAYMENT METHOD (PLEASE SELECT)	<input type="checkbox"/>	CREDIT CARD	<input type="checkbox"/>	EFT
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Conference Sponsors



V O L V O

AUSTRALIAN
BUS AND COACH
A 360 Group Company



Gala Dinner & Awards
Night
Bus Stop Sales

Welcome Reception
Volvo Bus Australia

Venue/Stage Sponsor
SURA Australian Bus &
Coach

Golf Day
Irizar

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GoTransit
Media Group



Pre-Gala Dinner Event
Scania

Conference Lunch
Go Transit Media
Group

Registration Desk
BLK Auto

Conference Sponsor
(morning)
DENSO

Conference Sponsor
(afternoon)
VDI Yutong



Morning Tea
Volgren

Afternoon Tea
Parts Supply Solutions
& Hanover

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Queensland Bus
Industry Council.

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Moving
forward
together.